



COVID-19 Policy

What to expect at your BBB treatment or service?

- Before your appointment you must ensure that you are fit and well and not suffering from any of the following COVID-19 symptoms:
 - A new, continuous cough
 - Shortness of breath
 - A high temperature
- Please inform us if you have recently travelled outside the UK.
- As soon as you arrive for your appointment you will be asked a few consultation questions about your recent health again. If you have any concerns or symptoms you will be asked to return home.
- Please arrive on time to your appointment or no earlier than 5 minutes before your appointment time. This will give you time to wash your hands thoroughly before your treatment. If you are LATE for your appointment, we reserve the right to cancel your appointment.
- Please attend your appointment ALONE. No under 16's will be permitted in the salon unless they have a booked appointment.
- We no longer have a waiting area within the salon. Therefore you are required to wait outside the salon and not enter the salon until invited to do so. Likewise entry to the studios through the front entrance will not be permitted unless it is your appointment time.
- Please wash your hands and use the hand sanitiser provided.
- You will be required to wear a mask whilst you're inside the salon. You may use your own or we can provide one for you at an additional cost.
- Please do not bring any food or drink with you
- Please keep your personal belongings all together and refrain from touching them during your treatment. Personal belongings should be placed on the floor by your feet once you are seated for your treatment. They must not be placed on any work surfaces.
- All payments must be taken by card. Contactless is available up to the value of £45
- All our towels will be washed at 60 degrees after use and will only be used for one client between washes.
- Disposable capes will be used for each client and gowns will be used once before washing straight away at 60 degrees
- There will be a bin outside the salon to dispose of any PPE.
- Please pay attention to safety posters and floor markings.
- Within the salon it is compulsory that you maintain social distancing.
- Be assured that we have a 'Fresh Air' ventilation system and that it is perfectly safe to use our air conditioning.

Please enjoy your treatment with us and we hope that you feel safe and relaxed whilst with us. We are looking forward to welcoming you back!

BBBeauty Team xxxx